

PERFORMANCE MANAGEMENT

(A) THE COUNCIL'S OVERALL PERFORMANCE IMPROVEMENT PLAN

Report By: Director of Corporate and Customer Services

Wards Affected

County-wide.

Purpose

1. To draw the Committee's attention to the Council's Overall Performance Improvement Action Plan and to the proposed arrangements for reporting progress against it to the Committee.

Financial Implications

2. There are no new financial implications arising from the creation of the Overall Performance Improvement Action Plan.

Background

3. Councils are required to produce an overall performance improvement action plan following Comprehensive Performance Assessment, including Corporate Performance Assessment and Joint Area Review of Services for Children and Young People (JAR). Following its Comprehensive Performance Assessment in the autumn of 2005, the Council has produced the Action Plan at Appendix 1. It has been discussed with the Government Office for the West Midlands, the Audit Commission and the Commission for Social Care Inspection. It was approved by Cabinet on 27th April, 2006.
4. This Overall Plan is supported by detailed action plans for the individual sections. Some of these, such as the JAR Performance Action Plan, already exist; others are being developed.
5. Reports on progress against this Overall Plan are being made to Cabinet as part of the normal Integrated Performance Report (IPR). The first such report is included in the IPR to the end of May, which is a separate item for this meeting of the Committee.
6. These regular reports will be supplemented in the intervening months by additional reports to Cabinet where there is any significant shortfall in performance against the targets, or a risk that this could occur, together with an account of the remedial action in hand or proposed.

Further information on the subject of this report is available from
Steve Martin, Corporate Policy and Research Manager, on 01432 261877

7. The latest report to Cabinet will be presented to each meeting of the Committee. Reports on the individual detailed action plans that underpin the Overall Plan will be submitted to each meeting of the relevant scrutiny committees.
8. The Audit Commission will be reviewing the Council's progress in implementing the Overall Plan, initially in September. They have said that they will be focusing on the success of our efforts to strengthen performance management, testing this particularly in respect of children's social care. .

RECOMMENDATION

- THAT**
- (a) the Council's Overall Performance Improvement Action Plan be noted;**
 - (b) the proposed arrangements for reporting progress against the Plan to the Committee be noted;**
- and**
- (c) progress against the Plan be noted as part of its consideration of the separate item on the Integrated Performance Report to the end of May 2006.**

BACKGROUND PAPERS

- None